

Camp Sunshine at Home 2021: Frequently Asked Questions

- **Who is eligible to participate?**
 - Please visit <https://www.campsunshine.org/virtual-program-eligibility> for information about diagnosis and age eligibility. Please contact us if 2020/21 would have been your last year attending Camp. Due to shipping costs, we are only able to mail boxes within the US and Canada.
- **What are my options?**
 - Families may choose to participate in Camp Sunshine: Together at Home (virtual program, including a Box of Sunshine), or to receive a Box of Sunshine only. Those participating in Camp Sunshine: Together at Home may participate in one virtual program this summer, and will indicate their session preferences when they register online. All programs are designed for the whole family: parents and children / teens.
- **What can we expect from the virtual program, Camp Sunshine: Together at Home?**
 - 4 nights, M – TH, of Zoom programming including: live and recorded entertainment, an interactive presentation about animals, a talent show, a wishboat ceremony, and more! You'll have the chance to interact with other families and volunteers by uploading introductions, talent show performances, and photos which will be incorporated throughout the program, and through Zoom's chat feature. There will be opportunities to turn your cameras on if you would like (i.e. during Hands Up!), and at other times we will ask that you keep your cameras off in order to focus on the show (i.e. talent show night).
- **I would like to refer a new family. Can I share the registration link with them?**
 - Yes! Please share this information with them and encourage them to contact us with any questions.
- **I participated in The Box of Sunshine program this winter, but I haven't been to Camp before. Can I register as a New Family?**
 - You'll have to wait until Return family registration opens up – but soon! The New Family registration period is for families who haven't received a Box of Sunshine (i.e. participated in Camp Sunshine at Home) or been to Camp Sunshine in person yet.
- **If I sign up for the Together at Home program, am I required to participate in each of the 4 nights of live programming?**
 - While we hope you can, you are not required to. It is not required that all family members participate on any given night, however at least one adult must participate with children under 18.
- **Does Camp Sunshine: Together at Home include live programming during the day, or is it only in the evening?**
 - Together at Home live programs are only in the evenings, so the whole family can participate. Many families enjoy the activities from their Box of Sunshine during the days your program runs.
- **What is different this summer compared to last summer?**
 - This is an entirely new Box of Sunshine, full of new goodies, arts and crafts activities, and Camp Sunshine swag. Thanks to your feedback, we've also added materials and instructions for some additional challenges and activities, so there's something for everyone. The virtual program will still include some of our favorite Camp Sunshine traditions, but with more opportunities to get to see and hear from other families and volunteers.
- **I'm not sure about the Together at Home session I am signing up for. Is it the right one for us?**
 - Whenever possible, we suggest prioritizing the program that most closely matches your child's specific diagnosis (i.e. Retinoblastoma) and then selecting a more general session as your second choice (i.e. Oncology or Mixed Diagnosis). We will confirm your session after registration closes.
- **Will participation in either of these programs impact my family's eligibility to participate in any in-person programs that may be offered later this program year – i.e. fall or winter?**
 - No. Participation in either program will not affect your eligibility to attend future in-person programs.

- **On that note: Will you be holding in-person programs this fall or winter?**
 - We miss our families! At this time, we have not yet set dates to resume in-person programming. We will continue to monitor the situation and share any program updates on our website and social media. Above all will continue to be the health and safety of our families, volunteers, and staff.
- **Anything else I should know?**
 - You will receive more information about accessing Camp Sunshine at Home website when your program kicks off. There you'll find heaps more fun including video demonstrations, activities, and special greetings.
- **Where can I find more information to help me decide?**
 - Please give us a call here at the office (hooray!) 207-655-3800.
- **I'm ready to register. What happens next?**
 - Woohoo! After the registration period closes, we'll be reviewing all requests and get in touch to confirm your participation. We can't wait to send some Camp Sunshine love your way!